

Some Testimonials received via email and comments in surveys from the last 18 months

Quotes from the Survey of Visitors to UK Archives 2022:

'I always find the staff here amazingly helpful and willing to add to my knowledge.'

"Lovely staff, very helpful and engaged."

Quote from an 88 year old visitor who remembered coming to Jersey in 1949 and seeing the pantomime Mother Goose:

"I have been in touch with my friend who was with us on that trip. She and I did not stop laughing at things we remembered and we were on the phone for ages. Both she and I now have difficulty walking around due to arthritis and recalling those days when we were young dancers was a tonic. Thank you from the bottom of my heart for all the wonderful reminders of such carefree days. You have made two ladies so very happy so again thank you for your kindness."

Quotes from readers:

"I would like to thank yourself and all of the Jersey Archive team for being so helpful on my recent visit. I was so pleased to have found out new information about my ancestors whilst visiting the Jersey Archive last Thursday. I now know that the Brighton family didn't completely die out but the genes were passed on by Ella and John Thomas Amy and their children. You were so helpful and efficient in tracking down various documents and, although I know it is part of your remit, I really felt you went the "extra mile" in helping me, so I am so very grateful."

"I find the Jersey Archive catalogue incredibly useful for my research and have been in to the archive a few times to look at or listen to various things you have. Your indexing is extraordinarily comprehensive and I am amazed by what one can find. Your staff are always tremendously helpful too, I can't praise them enough."

"It must be said that the Archive is a lovely place to visit – you are all so welcoming, friendly and helpful. What more could one want."

"Thanks for all your hard work. Those of us doing family research couldn't do it without people and organizations like yours."

"First of all, I want to say thank you to each and every one of you. You have helped me discover a love and passion for the history of Jersey and my ancestors who lived there. Your resources are amazing, and websites are flawless."

"Once again I very much appreciate your help on this matter. I wish everyone else was as efficient..."

Quotes about the online Catalogue:

"I have been searching through your archives, it takes a little bit of working out, however, it is just amazing. Thank you so much for digitizing all these records, I always knew my family were from Jersey, largely from a family connection to Bruce Trent (great Uncle). What you have done here is just brilliant!"

"The resolution of your photographs is exceptional and with their captions, it makes them a very useful and nice tool indeed."

My sister and I hope that we will manage to visit Jersey one day when we have progressed enough in our research. On this occasion, we will certainly visit Jersey Heritage. Until then, my sister and I are very grateful to you for your very impressive heartwarming work for all the people who could be involved in any way with Jersey History.”

Quote from a volunteer from an American organisation wanting some advice relating to developing an Online catalogue:

“I was a Jersey member last year while conducting family research. I volunteer on the ...Historic Preservation Board on the archiving committee. We aspire to have a catalogue and archiving system as accessible to researchers as yours...I absolutely love your site and the ease of use.”

Quote relating to the Jersey Family History Festival:

“A huge thanks for the Family History weekend. I was unable to attend in person so participated in the webinars instead. Oh my goodness...they were first class.”

Quote about the Covid Oral History Project:

“Thank you so much for allowing me to speak and be part of this, I think it is absolutely fantastic...that this is being set in stone in history.”

Quote from a depositor:

“It felt remiss of me not to have written to say how much I have appreciated your staff's willingness to assist me with this project over the last couple of years: not just assist, but support, in all areas. [Name of staff member] is an absolute marvel, swiftly answering every question I throw her way and understanding and facilitating my need to show our Principal your facility and expertise. And not just [name of staff member], all your staff are welcoming when I visit, helpful when I call and an all round pleasure to work with.

I needed to make sure you knew this, which I am sure you do, and to say thank you for all the time you, as a team, have given me.”